Education Assessment

✓ **Educational value has been assessed**
Comments: (i.e. strengths, limitations, best practice suggestions)
Knowledgehook can be used to enhance a math program but should not be the primary mode of delivery.

Knowledgehook is an interactive math assessment tool for kids in grades 3 through 12. The practice tests and assessments are called Gameshows, which students join from their own computers or a mobile device. Teachers can choose from the existing Gameshows, or they can create their own by entering a set of questions.

Preliminary Privacy Impact Assessment

Digital resource	Knowledgehook https://www.knowledgehook.com/privacy-policy/#:~:text=At%20Knowledgehook%2C%20we%20only%20use,and%20up%2Dto%2Ddate.
Does a PIA exist? (Vendor, ERAC)	No
Is there a 'data link' (e.g.. Pulling PI data from one source to another)?	No
Describe how PI is (requires examining TOU and Privacy Policy)	
Collected What PI data is collected? List all the PI that could be collected from students, teachers, parents through using the service	● Students performance data. ● Only the students first name and last initial are shown when communicating with the teacher. ● Teachers and administrators have their name and last initial, email address, class information, linked students if integrated with google classroom. ● Student can capture a picture of their work ● Student can create their account using their Google Account
Used What is the PI used for? Will PI be used to make decisions that directly affect individuals? Does the company use the PI to advertise its services or those of other	● The PI is used to provide the services ● To enhance the Services they provide ● To understand how you and other Users use their Services ● To enable your participation in Knowledgehook partnership agreements

companies to students, teachers or parents?	
Disclosed Who will/can have access (vendor, partners, legal)?	- Knowledgehook does not rent or sell Personal Information that we collect from Users with third parties. - They may also disclose information if required to do so by law. - Knowledgehook may disclose automatically collected and other aggregate non-Personal Information to authorized business partners to conduct research on online education or assist in understanding the usage, viewing, and demographic patterns for certain programs, content, services, promotions, and/or functionality of the Services.
Secured Measures in place to secure – encryption, passwords, software and platform updates, independent testing for security	- Knowledgehook uses certain physical, managerial, and technical safeguards designed to preserve the integrity and security of your Personal Information and other information we maintain in connection with the Services. - Their servers are in highly secure data centers that are access-controlled. We host our application using best-in-class security measures to prevent unauthorized access. - They are safeguarded with tools like Threat Intelligence, Advanced Threat Analytics, Information Protection, SSL Encryption, and Multi-Factor Authorization.
Stored Where is the data being stored? - What hosting providers are being used? - What hosting region(s) are data being stored in?	Knowledgehook's datacenters are in Toronto (primary) and Montreal (redundant). Knowledgehook utilizes Microsoft's Azure solution to house its data.
Kept Accurate	
Retained Expiry, deletion, backup/restore - How are requests made by students, teachers, parents, district staff for data to be: Deleted, Downloaded - What are the retention policies (not, e.g., 1 yr retention if PI used to make decisions that affect individuals)	Unknown
RECOMMENDATIONS ❏ Approve the application/extension	**COMMENTS** **Should be used to compliment a rich math program**

Date submitted to IT/Privacy: **2021-06-09**	**Decision / Date: June 28, 2021**