

Read & Write by Text Help

Read & Write for Education provides tools such as highlighters, voice notes, thesaurus, word prediction, speech to text and text to speech to support students with written work.

Summary of the Privacy Assessment

Data Collected

- Environmental variables: IP address, host name, browser type, operating system, location etc.
- Cookies - see detailed Cookie Policy
- Registration information: name, email address
- Assessed with learn68.ca

Personal Information is used for or shared with...

- Environmental variables are collected to diagnose server problems or other purposes deemed necessary (Eg: track credit card fraud, track referrals).
- Contact information used to fulfill delivery of products
- Third party access to PI is only shared when necessary to process payments, fulfill product and marketing for those whom Texthelp have confidence in their data security with explicit consent. A full list of data processing partners is available by request. Third parties are not allowed to collect personally identifiable information.
- Texthelp will not sell, give away or share PI for other purposes.

Security

- Administrative, technical and physical security controls are implemented where appropriate, which include: encryption, 2-step verification etc.

Data storage location

- Canadian anonymous workstation accounts are linked to servers in the USA.
- Personal work is stored on local NLPS servers.

Data review/retention

- Student IDs are created by IT at the beginning of each school year.
- Students that leave NLPS will have accounts deleted in September of the following school year.
- Requests to cancel accounts may be done at any time by IT through the supervising classroom teacher.

More detail in the complete [Privacy Policy](#)