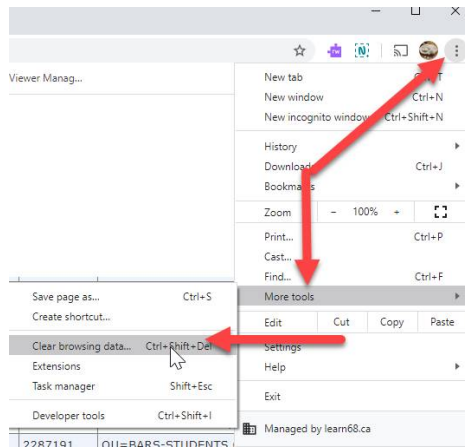


## Atrieve Issues

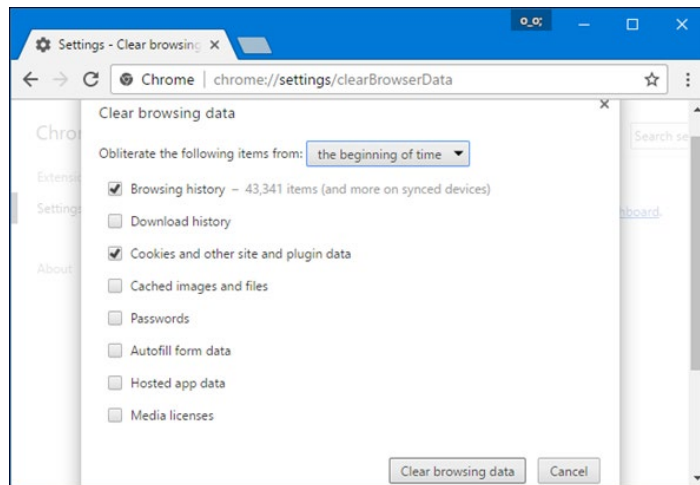
If you experience any issues with Atrieve, try the following:

### Clear Browser History

Try clearing your browser history and logging in again. To go the three dots menu > [More Tools](#) > [Clear Browsing Data](#).



To delete your entire browsing history, select from “[the beginning of time](#)” in the box at the top of the screen and check the “Browsing history” option. You can also choose to clear other private data from here, including your download history, cookies, and browser cache.



### Use the right link

Only use the link on the [Staff Page](#) or the [Intranet](#)

<https://bc08.atrieveerp.com/nanaimonew/login.aspx?ReturnUrl=%2fnanaimonew%2fservlet%2fBroker>