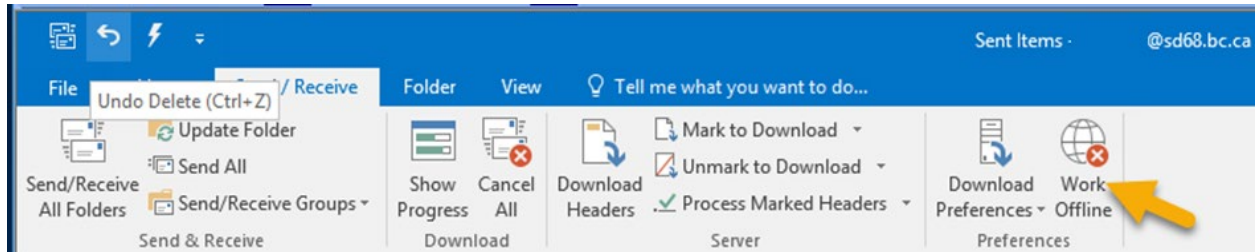



## Outlook is Offline

On your [Send and Receive Tab](#), there is a [Work Offline](#) button. Sometimes when there are connection issues, your Outlook may go offline. Just click on it and you should see your email coming in.



Check the lower right-hand side of Outlook to see if it says Online afterwards.



If this doesn't solve the issues, then check to see that you have network access. When you go to File Explorer  do you see your network drives or just your C drive?

If you don't see your network drives, then restart the laptop.