If you are experiencing problems signing into your Learn68 account, try some of the following steps:

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## Sign out of Google Accounts

Sign out of all your Google Accounts and clear the browser history.

1. Go to <u>https://www.google.ca/</u> and check the top right corner to see if you're currently signed in. If you are signed in, you will see a small circle containing your profile picture.

If you aren't signed in, you will see a button to Sign In. Grail Images III Sign in Go to Clear your browser history.

2. If you are currently signed in, please sign out by clicking your profile picture then click Sign out of all Google accounts.



3. Close any other Google Browser windows

## **Clear your Browser History**

- 1. Once you've signed out, go to Chrome's history page by clicking the 3 dots () at the top right of the screen
- 2. Select More tools
- 3. Clear Browsing History



- 4. Select the Time range to All time
- 5. Check the Browsing history and Cookies and other Site Data boxes. You can also check Cached Images and files.
- 6. Select Clear data.





## **Remove a Saved Password**

If you have a saved a Learn68 password in Google Chrome, it should be removed.

- 1. Select the three dots <sup>‡</sup> or vertical ellipsis on the upper right hand of the screen
- 2. Select Settings

| 3. Select Passwords                               |   |   |
|---|---|---|
| Multi is the Microsoft Teams Sen 🗙 🏟 Settings 🗙 🕂 |   |   |
| ← → C   |   | New tab Ctri+)  |
| 🗰 Apps 📲 Managed bookmarks                        |   | New window Ctrl N<br>New incognito window Ctrl Strt N |
| Settings  | Q Search settings                               | History<br>Downloads Ctrl+J                           |
| L You and Google                                  | Your browser is managed by your organization    | Bookmarks   |
| 🛱 Autofil   | You and Google                                  | Zoom - 100% + []                                      |
| Autom   |   | Print Ctrl+P<br>Cast                                  |
| Safety check                                      |   | Find Ctrl+F   |
| Privacy and security                              |   | More tr is  |
| Appearance  |   | Ed Cut Copy Paste                                     |
| Q. Search engine                                  | Get Google smarts in Chrome                     | Help  |
|   | Sync and personalize Chrome across your devices |   |
| Default browser On startup                        | Noella Sale<br>gncsale@learn68.ca               | /nc   |
| Advanced  |   |   |
| Auvaniceu   | Sync and Google services                        | •   |
| Extensions 🖸                                      | Manage your Google Account                      | Z   |
| About Chrome                                      | Chrome name and picture                         | •   |
|   | Import bookmarks and settings                   | •   |
|   | Autofill  |   |
|   | • Passwords                                     | •   |

Select the vertical ellipsis inext to the saved password and select Remove to remove a saved password.

