


If you are experiencing problems signing into your Learn68 account, try some of the following steps:

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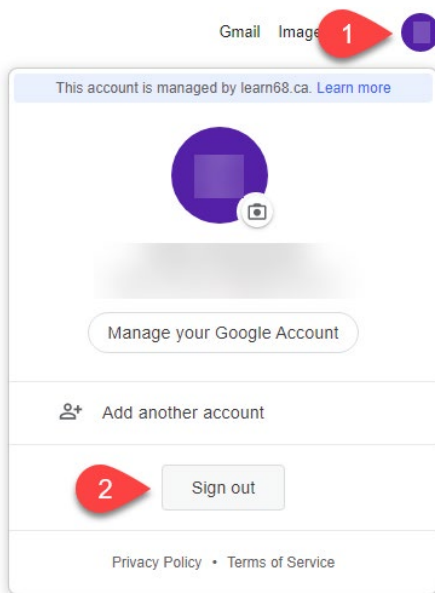
Sign out of Google Accounts

Sign out of **all** your Google Accounts and **clear** the browser history.

1. Go to <https://www.google.ca/> and check the top right corner to see if you're currently signed in. If you are signed in, you will see a small circle containing your profile picture.

If you aren't signed in, you will see a button to [Sign In](#).  Go to [Clear your browser history](#).

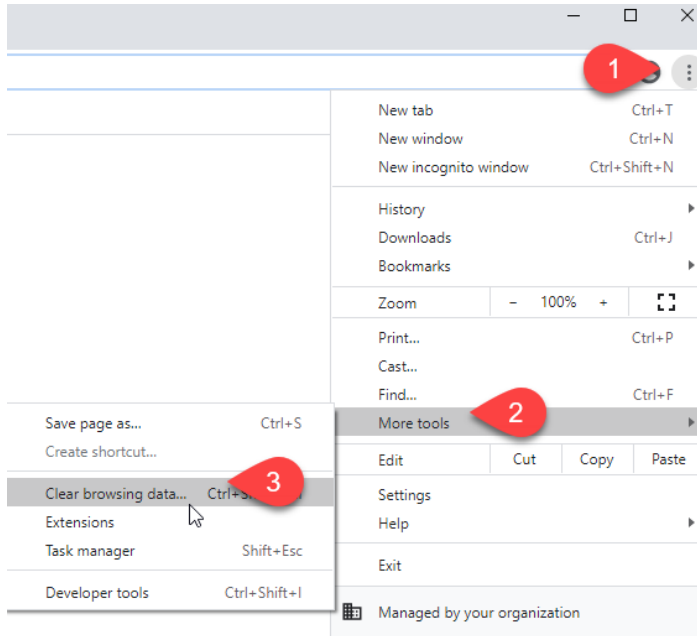
2. If you are currently signed in, **please sign out by** clicking your profile picture then click [Sign out of all Google accounts](#).



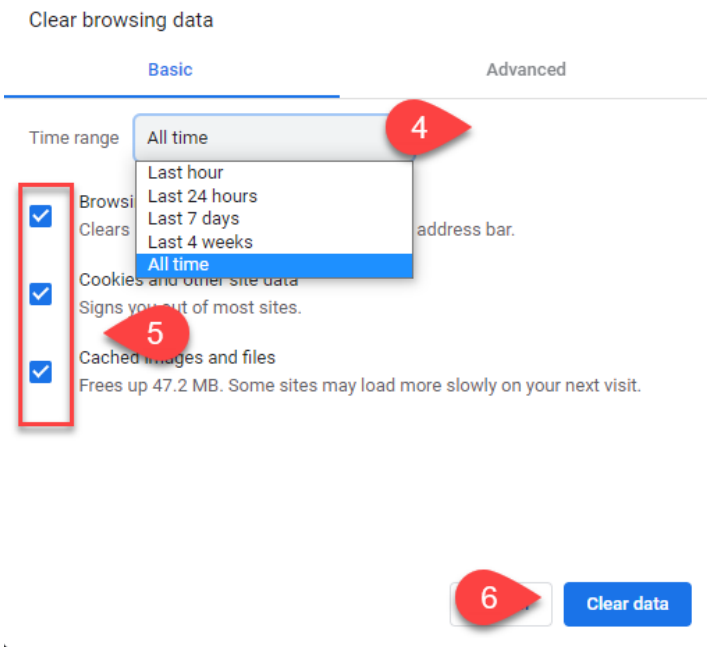
3. [Close](#) any other Google Browser windows

Clear your Browser History

1. Once you've signed out, go to Chrome's history page by clicking the 3 dots (⋮) at the top right of the screen
2. Select **More tools**
3. **Clear Browsing History**




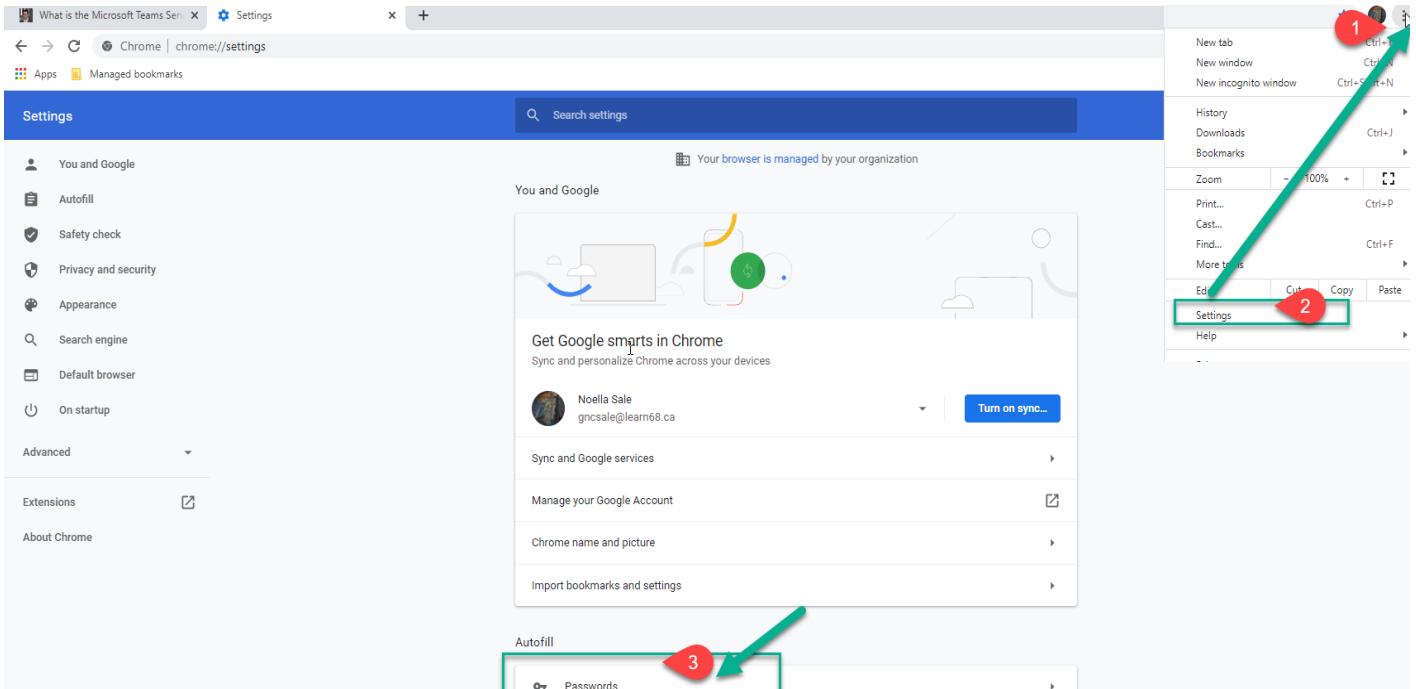
4. Select the **Time range** to **All time**
5. **Check** the Browsing history and **Cookies and other Site Data** boxes. You can also check Cached Images and files.
6. Select **Clear data**.



Remove a Saved Password

If you have a saved a Learn68 password in Google Chrome, it should be removed.

1. Select the three dots  or **vertical ellipsis** on the upper right hand of the screen
2. Select **Settings**
3. Select **Passwords**



Select the **vertical ellipsis**  next to the saved password and select **Remove** to remove a saved password.

